

HIGH HEATING BILLS?

FINAL NOTICE
PAST DUE



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THE HOME ENERGY ASSISTANCE PROGRAM (HEAP) CAN HELP!

HEAP is a federally funded program managed by the Ohio Department of Development to help income-eligible households with winter heating costs. Households at or below 175% of the federal income level (see chart) may receive a credit once per winter heating season towards their primary heating source—electric, natural gas, or bulk fuel.

Three ways to apply until May 31, 2025:

- Online at www.energyhelp.ohio.gov
- Appointment with your local Energy Assistance Provider (community action agency)
- Mail in an Energy Assistance application* from www.energyhelp.ohio.gov

* Mailed applications may take 12-16 weeks to process. HEAP benefits start being applied in January. Always sign, date, and provide all required documents to avoid delay.

2024-2025 Income Guidelines

Size of household*	Total Gross Annual Household Income
	175%
1	\$26,355
2	\$35,770
3	\$45,185
4	\$54,600
5	\$64,015

* For families/households with more than 5 persons, please contact your local Energy Assistance Provider.

Contact your local Energy Assistance Provider (community action agency) for more details

For more utility assistance information visit: www.occ.ohio.gov/utilityassistance



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"Your Residential Utility Consumer Advocate"
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